



QUALITY ASSURANCE CENTER

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To Whom It May Concern

We are very pleased to write to you a character reference for our Dutch friend Everard Van Kemenade

In the Framework of the Vietnam- Netherland Higher Education Project 2004-2008, Mr. Everard van Kemenade has been the consultant in quality management for Thai Nguyen University in Viet Nam for four years. In that assignment he executed inspiring trainings for the university management and staff. His presentations were well prepared and asked for audience participation. He has been a motivator for quality in the university and in the network of quality assurance managers in Viet Nam. His experience and knowledge have been valuable for all Vietnamese colleagues.

Besides that, Mr. Everard Kemenade has shown enthusiasm, reliability, good personality and friendship with easy going character.

We highly appreciate his contribution to the development of Quality Assurance Network within the university.

PHAM VAN HUNG

Director and members of the QAC Thai Nguyen University.